

Ukubuya Lodge 523

Damage & Breakage Policy

At Ukubuya Lodge 523, we take pride in maintaining a beautiful and comfortable space for all our guests. We kindly ask that you treat the property with care and respect during your stay.

Responsibility for Damages

- Guests are responsible for any damage, breakage, or loss caused during their stay, whether accidental or intentional.

Reporting Damages

- Please report any damages as soon as possible to allow for quick resolution.

Charges & Replacement Costs

- Charges will be applied for repair or replacement based on current value or repair quotations. Fair wear and tear is excluded.

Security Deposit

- A refundable breakage deposit may be required and will be returned after check-out if no issues are found.

Excessive Cleaning

- Additional fees may apply if the property is left in an excessively dirty condition.

Loss of Keys

- Lost keys or remotes will incur replacement costs.

Furniture & Equipment

- Please do not move furniture or misuse equipment. Any resulting damage will be charged.

Liability

- Ukubuya Lodge 523 reserves the right to recover any costs for damages from the booking holder.

Thank you for helping us keep Ukubuya Lodge 523 in excellent condition for all guests to enjoy.

